



Management Service

AUDIT REPORT

Organization name	SRI RANGANATHAR INSTITUTE OF ENGINEERING AND TECHNOLOGY
Standard(s)	ISO 9001:2015
Order No.	4153149366
Audit start date	2021-01-25
Audit end date	2021-01-25
Audit type	4. Surveillance Audit
Certification type	Single
Client number	237465-01
Organization's audit representative	Dr Arulshri
Certificate No.	99 100 16864
Result	<input type="checkbox"/> Certificate release recommended <input checked="" type="checkbox"/> Maintenance of certificate recommended <input type="checkbox"/> Non-Conformities were identified and closed by re-audit on site <input type="checkbox"/> Non-Conformities were identified and closed by resubmitted documentation <input type="checkbox"/> Suspension of certificate recommended <input type="checkbox"/> Withdrawal of certificate recommended <input type="checkbox"/> Certification process terminated

Enclosed documents: Action list



Audit plan



Audit Team	
Function	Name
Lead Auditor	Manikandan Krishnankutty
Auditor	Karthik Govindaraj

Changes since last audit:

No changes since last audit

Date of next regularly scheduled audit	20.05.21
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Audit conclusion

During the audit it was checked how the documented management system was established, implemented and improved at the different areas of the organization.

The audit covered relevant processes / areas of the organization in order to obtain an overall picture of the degree of management system implementation. Although performed to reasonable depth, not every detail of the complete Management System could be checked.

The processes and their associated areas of the organization were checked in accordance with the pre-agreed audit plan, audit program and process analysis.

Verification of previous audit nonconformities

The audit team evaluated the corrective action taken for the nonconformities/ areas of concern from the previous audit.

In the case of RA / Re-Certification audits, the audit team considered the audit reports for the last two audits in the audit planning / performance of the audits and in particular checked the nonconformities / areas of concerns.

The corrective actions were found to be:

Effectively Implemented?	Yes
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Did the organization use the CB certification mark? (Controlling the use of certification documents, statements and marks)	Used; acceptable
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Comments:

Uisng in Board/Banner



Audit team conclusion		
Is a re-audit needed?	<input type="radio"/> Yes	<input checked="" type="radio"/> No

Type and number of audit findings

	Major nonconformities	Minor nonconformities	Opportunities for improvement	Positive aspects
Total number	0	1	0	1

Standard elements with findings are listed in the action list (NC Management).
The audit findings are based on the audit evidence collected during the audit and available to the certification body.

Audit summary

Refer to level of maturity of the MS, commitment of top management, guaranteeing the continuous compliance with the legal and other requirements , application of performance indicators, continual improvement, meeting of objectives and targets, competence of personnel, effectiveness of internal audits and management reviews, environmental performance, etc.

<p>Top Management Commitment: Improved admission during Academic Year 2020-21, Strategy plan for new branch [Information Technology with 30 seats intake], new ERP for academic planning, no complaint and good level of customer satisfaction.</p> <p>Quality objective monitoring record: [Target and achieved during AY 2020-21] Students satisfaction Level: > 90.0%, 94.0% Students Complaint : Nil, Nil Improving the pass percentage [S8]: >85%, 93% Admission: 100%, 60% No of Improvement: 5nos, 10nos</p> <p>Internal Audit - Frequency: once in a Year, Last internal Audit Date: 22.01.21 MRM - Frequency: Once in a Year. Last MRM Date: 23.01.21.</p>

Auditor's name	Manikandan Krishnankutty	date
Auditor's signature	Manikandan Krishnankutty	31.01.21

Site specific information

Audited Site	
Site specific name	SRI RANGANATHAR INSTITUTE OF ENGINEERING AND TECHNOLOGY
State	India
City	COIMBATORE,TAMILNADU
Postal code	641110
Address	SF NO- 162, ATHIPALAYAM VILLAGE, THUDIYALUR-KOVILPALAYAM ROAD,
Client number	237465-01
Certificate scope	Providing Education Services Leading to Under Graduate Degrees in the fields of Civil Engineering, Mechanical Engineering, Electronics and Communication Engineering, Electrical & Electronics Engineering and Computer Science & Engineering
Industry code(s)	EA 37
Products / Services	Education
Total number of personnel onsite	114
Total number of effective personnel	114

ISO 9001	
Number of shifts	1
Temporary sites / projects:	<input checked="" type="radio"/> Not applicable <input type="radio"/> Applicable
All clauses apply	<input type="radio"/> Yes <input checked="" type="radio"/> No [CI 8.3 Excluded and justification verified]



Quality relevant manufacturing/realization processes:	Admission, Teaching, Examination	
Risk category (low/medium/high):	Medium	
KPIs:	Name	Trend
	Students satisfaction Level: > 90.0%, 94.0%	Positive
	Improving the pass percentage [S8]: >85%, 93%	Positive
Relevant compliance obligations / Significant legal requirements with regard to products / services:	Anna University affiliation Lr. NO.2/AFFLN/CAI/CBE/AU/2020-21/7139 dtd 30.06.20. AICTE - Extn of Affiliation - Southern/1-7013241632/2020/EoA dtd 30.04.20	